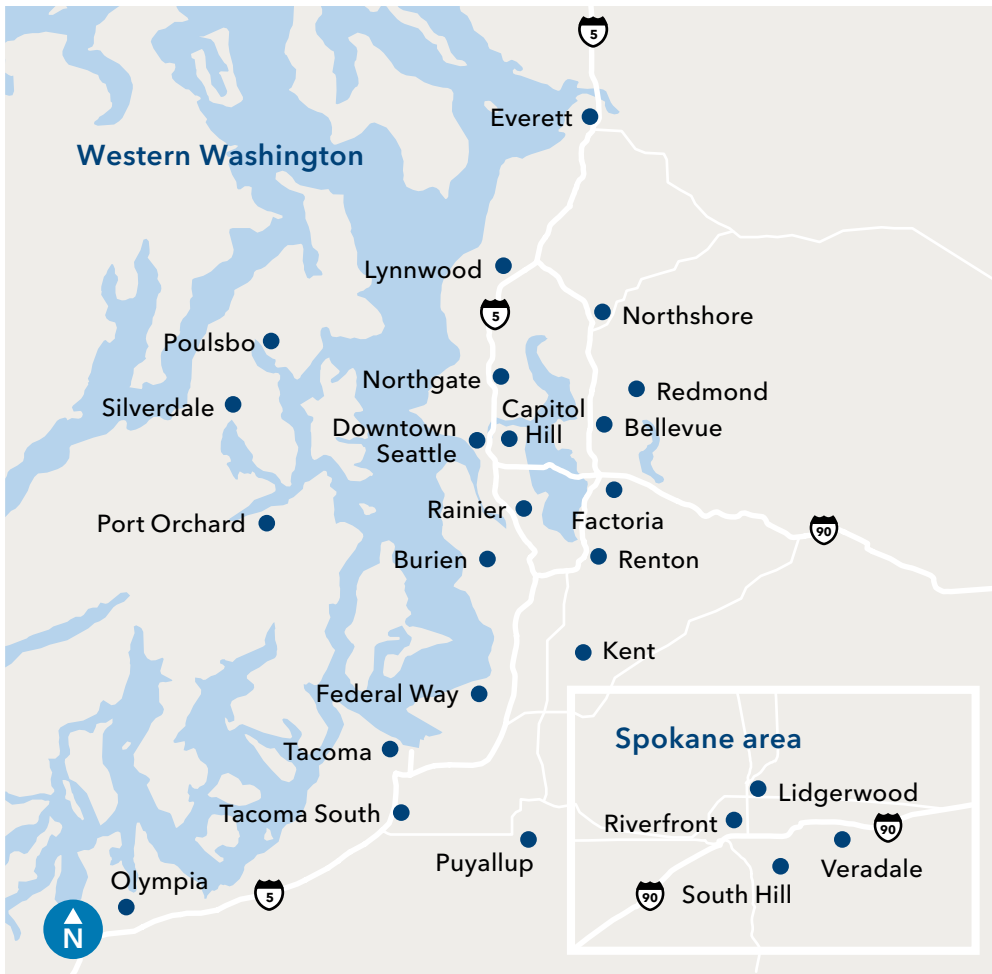


REGIONAL OVERVIEW

# Washington

Kaiser Permanente Washington, headquartered in Seattle, provides and coordinates health care services for more than 650,000 members, primarily in the Puget Sound region and Spokane. Members receive care from more than 1,000 Kaiser Permanente physicians in 25 locations.\*



- Bellevue
- Bothell
- Burien
- Everett
- Federal Way
- Kent
- Lynnwood
- Olympia
- Port Orchard
- Poulsbo
- Puyallup
- Redmond
- Renton
- Seattle
- Silverdale
- Spokane
- Spokane Valley
- Tacoma

Visit [kp.org/wa](http://kp.org/wa) for a complete listing of cities served by contracted affiliates.



Contact your Kaiser Permanente representative for more information.

- Kaiser Permanente medical offices  
Bellevue, Capitol Hill, and Tacoma locations have 24/7 urgent care

## Medical groups

### Washington Permanente Medical Group, P.C.\*

- 395 primary care physicians
- 677 specialists

### Affiliated providers

- HMO plans—9,000 primary and specialty physicians\*
- PPO plans—26,000 physicians, hospitals, and practitioners we contract with directly; 50,000 providers with First Choice Health network; and more than 1 million providers with First Health Network

## Pharmacy

We own and operate 25 pharmacies in the Puget Sound and Spokane regions—located in our medical office buildings. In areas without a Kaiser Permanente pharmacy, we contract with outside pharmacies to provide prescription drug services. PPO and POS plan members have access to the OptumRx national network of pharmacies. Members also have the option of refilling most of their prescriptions online, over the phone, or through the KP Washington mobile app.

## Medical facilities

### Medical offices

- We own and operate 25 medical offices with multiple services in our Washington region, plus several smaller offices that provide a single specialty.

### Medical centers and hospitals

- We're affiliated with 49 Washington hospitals to provide members with inpatient care across our service area. Our hospital-based specialists practice at seven of those locations.

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington or Kaiser Foundation Health Plan of Washington Options, Inc.

## Highest-rated commercial HMO plan in the country

In a survey conducted by the Washington Health Alliance for the National Business Coalition on Health—which represents more than 7,000 employers nationwide—our HMO set the 2016 national benchmark and led four of eight quality categories that were evaluated.†

### Kaiser Foundation Health Plan of Washington

320 Westlake Ave. N., Ste. 100  
Seattle, WA 98109-5233  
**206-630-4636**

### Kaiser Permanente Member Services

**888-901-4636**  
**711 TTY**

### Health plan administration – employer support

**206-448-4140**

\*OIC Provider Network Form A

† Formerly Group Health Cooperative; Kaiser Foundation Health Plan of Washington's commercial HMO rated the top health plan in the United States in the 2016 eValue8™ survey. Managed by the National Business Coalition on Health, eValue8™ is an evidence-based resource created by business coalitions and employers like Marriott and General Motors to measure and evaluate health plan cost, quality, and performance.

Information may have changed since publication.